

eNotifications

Improved Patient Care through Health System Integration

Achieving Excellence Together
June 15, 2017

Today's session

- ▶ Introductions
- ▶ What are eNotifications?
- ▶ Benefits of eNotifications
- ▶ Panel Discussion and Q&A

CHAMPLAIN ALLIANCE OF SMALL HOSPITALS (CASH)



Ontario

**Local Health Integration
Network**



Ontario

**Health Shared Services
Ontario**

OntarioMD
Empowered Practices. Enhanced Care.

Presenters

- **Paul Boissonneault**

- ▶ *Director, Information Management and Digital Health, **Champlain LHIN***

- **Julia Huckle**

- ▶ *IT Integration Project Manager, **Champlain Alliance of Small Hospitals***

Facilitator:

Leslie McGill

*Vice-President, Policy & Communications
Health Shared Services Ontario*

- **Elizabeth Keller**

- ▶ *Vice-President, Product Strategy & Delivery, **OntarioMD***

- **David McLelland**

- ▶ *Chief Information Officer & Vice-President, Technology Strategy, **Health Shared Services Ontario***

The background features a series of overlapping, semi-transparent blue geometric shapes, primarily triangles and polygons, in various shades of light blue and dark blue, creating a modern, abstract design on the right side of the slide.

What are eNotifications?

eNotifications

Hospital
Information
System (HIS)



Acute Care



CHRIS



Home and
Community Care



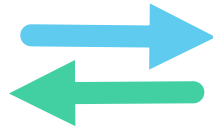
HRM Provincial
Solution



Primary Care



eNotifications



eNotifications



eNotifications notify



Home and community care coordinators if their patient has been:

- ✓ Presented, admitted, or discharged from a hospital emergency department
- ✓ Admitted or discharged from a hospital in-patient unit



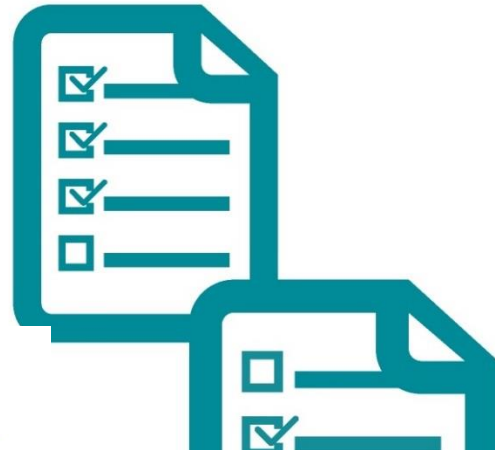
Primary care providers if their patient has been:

- ✓ Discharged from a hospital emergency department
- ✓ Admitted or discharged from an in-patient unit
- ✓ Home and Community Care Patient
- ✓ Health Links Patient

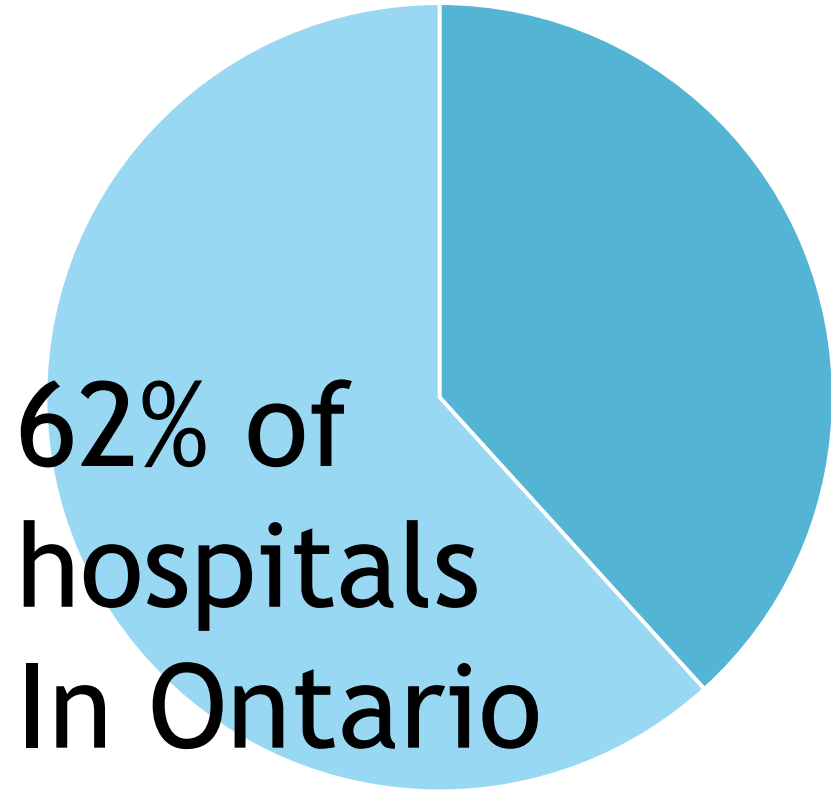


Hospitals if the patient they admitted or discharged is a:

- ✓ Home and Community Care Patient
- ✓ Health Links Patient
- ✓ Has a Coordinated Care Plan in CHRIS



Deployment of eNotifications



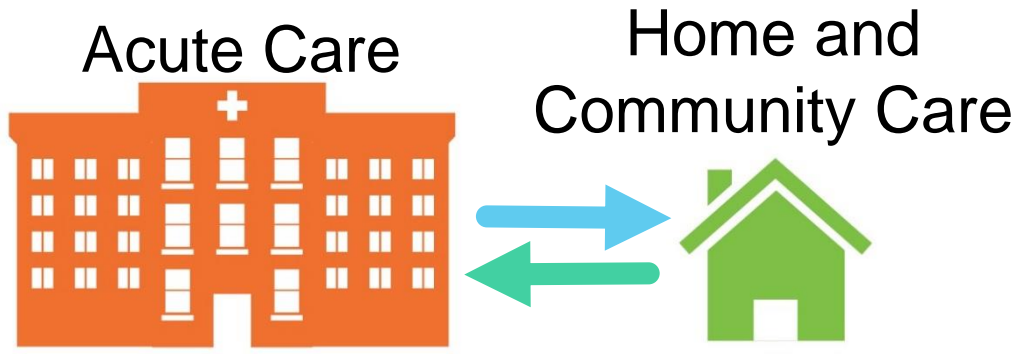
Across 9 of 14
LHINs

Over

15,000

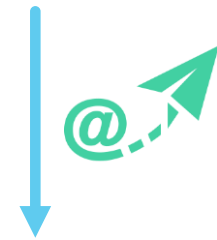
eNotifications are
processed in CHRIS daily

Home and Community Care



In Champlain

CIMS-HR plus local reporting services



Community Support Services



CHRIS



Care Coordinator



Follow-up

Training Environment for CHAM

 Client is seen by EMS\Cancel EMS Visit

Status:

 Incomplete Complete

Search

Reset

Search Results

0 of 13 selected

Display: **All** | Selected

Assign to Me

Unassign

Mark Completed

Event	Assigned User	Primary Caseload	Secondary Caseload	Team (Pending Referrals)	Client Number	Client Name	Generated Date	Organization
Client is presented to ED	Page, Carol-Lynn	0001-SMART	--	--	6425077	Boop, Betty	12-Aug 11:27	KEMPTVILLE DISTRICT HOSPITAL, Acute care hosp
Client is presented to ED	Page, Carol-Lynn	0001-SMART	--	--	6425077	Boop, Betty	12-Aug 11:30	KEMPTVILLE DISTRICT HOSPITAL, Acute care hosp
Client is discharged from ED	--	0001-SMART	--	--	6425081	Thompson, Jeff	20-Jul 14:18	KEMPTVILLE DISTRICT HOSPITAL, Acute care hosp
Client is admitted to Inpatient unit	--	0001-SMART	--	--	6425081	Thompson, Jeff	20-Jul 14:19	KEMPTVILLE DISTRICT HOSPITAL, Acute care hosp
Client is presented to ED	--	FAZCaseload	--	--	6425420	Das, Shereen	10-Feb 17:52	ARNPRIOR REGIONAL HEALTH, Acute care hosp
Client is presented to ED	--	FAZCaseload	--	--	6425420	Das, Shereen	17-Feb 09:49	ARNPRIOR REGIONAL HEALTH, Acute care hosp

Primary Care

Acute Care



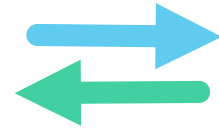
Home and
Community Care



Primary Care



eNotifications

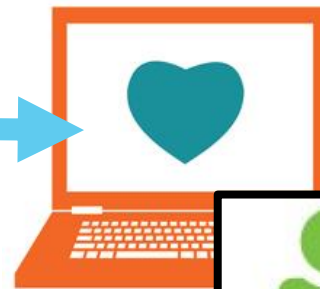


eNotifications



CHRIS

HRM
Provincial
Solution



Follow-up

Physician or Nurse
Practitioner's EMR

Toronto East General Hospital
825 Coxwell Ave. Toronto, ON M4C 3E7
Tel: (416)461-8272

The following patient was *discharged from the Emergency Department of Toronto East General Hospital*

Patient Name: *Bugs Bunny*

Medical Record Number: *12345678*

Birth Date: *24-APR-1950*

Gender: *M*

HCN: *1234567890 VC*

The reason for the visit was: *LT ARM INJURY*

Registration date: *08-NOV-2015 18:45*

Discharge Information

Discharge date: *08-NOV-2015 22:45*

Discharge disposition: *Transferred to another institution – Toronto Rehab Institute*

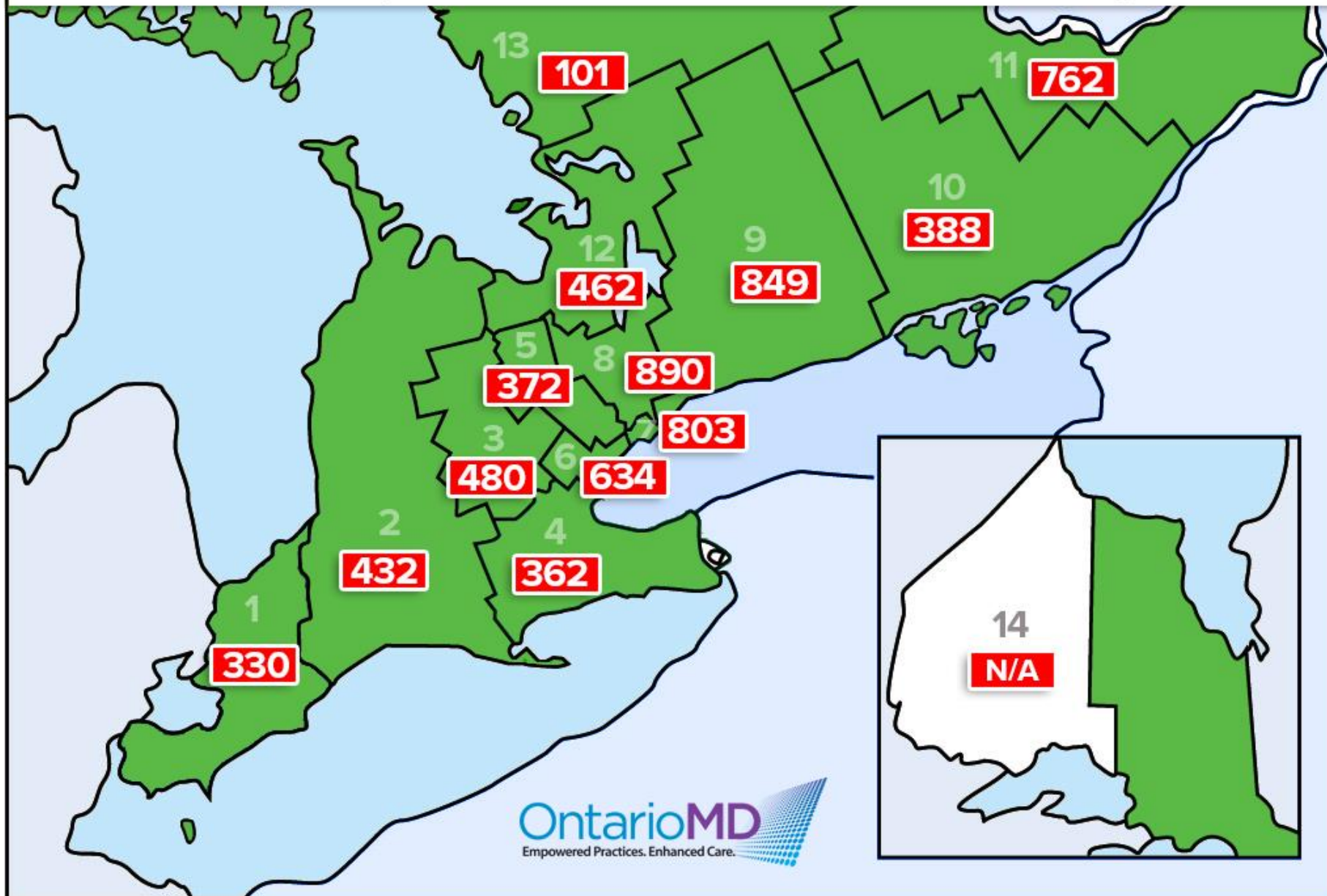
Your patient has been identified as a Health Links Patient.

Please note that the patient is also registered with the following Community Care Access Centres:

Toronto Central CCAC – (416) 310-2222

If necessary, please follow up with your patient within the next 7 days to assess your patients' condition and provide support.

Number of Physicians and Nurse Practitioners Using HRM



Acute Care

Acute Care



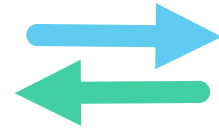
Home and
Community Care



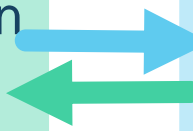
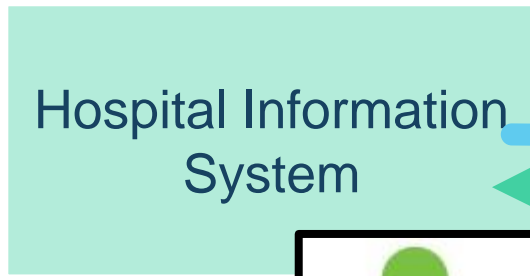
Primary Care



eNotifications



eNotifications



Discharging
Provider



Follow up

Benefits of eNotifications

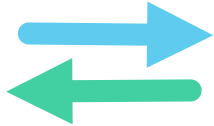
Acute Care

Home and
Community Care

Primary Care



eNotifications



eNotifications



Improved
coordination
among providers



Faster follow up



Real-time
information



Patient



Better value

Discussion and Q&A