

# Patients First

OACCAC Achieving Excellence Together:  
Collaborating for Innovative Health Care

June 6, 2016

# Patients First: A Roadmap to Strengthen Home and Community Care



- In May 2015, Ontario announced a 3-year plan to improve and expand home and community care.
- Based on recommendations from the Expert Group on Home and Community Care, the plan includes 10 steps toward transformation of the sector.

# Accomplishments

## Increase Funding for Home and Community Care

Spending on home and community care will increase by

**\$750 million**

over the next 3 years

In the 2015 and 2016 Budgets, the government confirmed its commitment to increase funding for home and community care by 5% each year.

## More Nursing Services



Effective October 1, 2015, the ministry increased the maximum number of nursing visits or hours that a CCAC client may receive, and permitted nursing services above the maximum to clients in extraordinary circumstances.

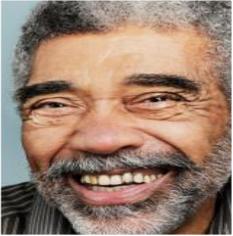
## Move Forward with Bundled Care



Six teams in Ontario are implementing bundled care, which is helping people transition more smoothly out of the hospital and into their homes.

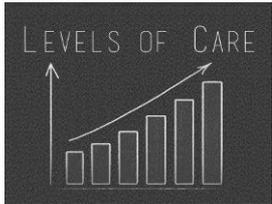
# Work Underway

## Develop a Statement of Home and Community Care Values



The Patient and Caregiver Advisory Table will lead the development of the Statement of Home and Community Care Values.

## Create Levels of Care Framework



The ministry will release a Levels of Care discussion paper, establish an Expert Panel, and undertake functional support tool pilot testing in select communities. Health Quality Ontario is developing quality standards to guide the delivery of care for specific conditions, beginning with wound care.

# Work Underway

## Offer Self-Directed Care



The ministry formed a working group to provide input on proposed program specifications and evaluation measures.

## Enhance Support for Personal Support Workers



The ministry is currently working with CCACs, LHINs and service providers to implement a harmonized CCAC contract rate for PSW services.

## Expand Caregiver Supports



The ministry is evaluating the existing range of caregiver supports and will be working with the Patient and Caregiver Advisory Table on training and education for caregivers.

# Work Underway

## Provide Greater Choice for Palliative and End-of-Life Care



MPP John Fraser, Parliamentary Assistant to the Minister of Health and Long-Term Care, held province-wide consultations and has announced the Ontario Palliative Care Network.

## Develop a Capacity Plan



The ministry is developing a capacity plan that will assess the assets of local communities as well as standards for access to HCC and for quality of the client experience. The initial focus will be on support for people with dementia.

# Patients First: Discussion Paper

Expand Role for  
LHINs

Identify LHIN sub-regions as the focal point for integrated service planning and delivery.

Timely Access &  
Better Integration of  
Primary Care

LHINs would take on responsibility for primary care planning and performance, in partnership with local clinical leaders.

More Consistent and  
Accessible Home &  
Community Care

Direct responsibility for service management and delivery would be transferred from CCACs to the LHINs.

Stronger Links to  
Population & Public  
Health

Linkages between LHINs and public health units would be formalized.

Inclusion of  
Indigenous Voices in  
Health Care Planning

Indigenous voices would have a stronger role in system planning and service delivery to support culturally appropriate care and traditional approaches to healing and wellness.

In June 2016, the ministry released *Patients First: Reporting Back on the Proposal to Strengthen Patient-Centred Health Care in Ontario*

