



# OACCAC Strategic Plan

April 2014 – March 2017

# STRATEGIC DIRECTION STATEMENTS

## 2014 – 2017

### Champion home and community care in an integrated system

The OACCAC will support CCACs in their collective work to create a world class home and community care system for the people of Ontario. The OACCAC will work with system partners to ensure the home and community care system is integrated with and supports people and their families to heal and age safely at home, within an evolving health care system. The OACCAC will use research and evidence to support its positions and influence health system directions to better serve the people of Ontario.

### Support excellence in patient care

The OACCAC will support CCACs and their partners in care to deliver the highest quality care possible, through identification, development and spread of leading practices in care. CCACs will be supported in their relentless pursuit of high quality improvements in care that provide a better patient experience and better outcomes.

### Optimize value for money

The OACCAC will support CCACs as they strive for continuous improvement in the contribution they make to the health care system, while maximizing the use of resources and accountability for public funds. The sector eHealth strategy and other innovations in shared services will be key enablers of continued and increasing value creation by CCACs.

# STRATEGIC DIRECTIONS & PRIORITIES

## 2014 - 2017

### A. Champion home and community care in an integrated system

### B. Support excellence in patient care

### C. Optimize value for money

- Advance health system transformation through strong unified leadership
- Increase awareness and understanding of CCAC value
- Influence policy directions to optimize the role of home and community care
- Optimize strong relationships with strategic health system partners

- Promote the adoption of leading practices and innovation that create a positive patient experience and quality outcomes
- Drive collaboration to create quality outcomes for patients and their families through health system
- Increase CCAC capacity to meet growing demands to care for people at home and in the community

- Drive initiatives that increase transparency and accountability
- Create greater value for money by supporting continuous improvement in CCAC efficiencies
- Maximize OACCAC capacity to deliver high quality services in response to Member priorities

**Technology** – Execute on a robust eHealth Strategy

**Research** – Internally and through partnerships establish an enhanced research and analytics capacity

**People** – Leverage human resource talent to deliver on priorities

**Process** – Implement protocols and controls that enable predictable and measureable outcomes